

GLOBAL HEALTH INDIVIDUAL APPLICATION FORM (MORATORIUM)

Please complete this form in block capitals using black ink



YOUR BROKER DETAILS

If you were introduced to William Russell Limited through a broker, please state their name and company:

Name of broker:

Company name:

YOUR PERSONAL DETAILS

First name:

Surname:

Mr/Dr/Mrs/Ms/Miss

Address:

Telephone No (for correspondence):

Telephone No (other):

Fax No:

Email (home):

Email (other):

Date of birth:

Nationality:

☐ Male ☐ Female

Country where you will be living/working:

How long have you lived here:

Occupation:

PREVIOUS/CURRENT INSURANCE

Have you or any persons named in this application:

A. Previously applied for or held a policy, or are currently insured with William Russell Limited or Dubai Insurance Company? ☐ YES ☐ NO

If YES, please state the policy number:

Date of expiry of policy:

B. Previously applied for, held or currently are insured with any other health insurer?

☐ YES ☐ NO

If YES, please provide the name of the insurer :

Date of expiry of policy:

C. Had an application for insurance declined or accepted with special terms, or had an insurance policy cancelled by any insurance provider?

☐ YES ☐ NO

If YES, please provide full details.

GLOBAL HEALTH ELITE PLAN REQUIRED

☐ GOLD

☐ SILVER

☐ BRONZE

Optional benefits required:

☐ *Complex Dental Benefit - only available on Elite Gold plans

* PLEASE NOTE: The Complex Dental benefit is only available if you and all persons insured as dependants on your plan have an Elite Gold plan and are all insured by the Complex Dental benefit.

☐ *Optional Routine and Complex Dental Benefit - only available on Elite Silver plans

* PLEASE NOTE: This benefit is only available if you and all persons insured as dependants on your plan have an Elite Silver plan and are all insured by the Optional Dental benefit.

☐ Semi-private room discount Only available to residents of Hong Kong with Global Health Elite Area 1 cover.

☐ Out-patient direct billing in Hong Kong and China on the Gold and Silver plans Available to residents of Hong Kong with a nil excess. Available to residents of China with a nil or \$50/£30/€45 excess. A 7.5% premium surcharge will apply in China.

Area of cover required:

☐ Area One provides world-wide cover excluding the United States of America.

☐ Area Two provides world-wide cover, subject to cover in the USA being limited to US\$100,000 during temporary trips of not more than 45 days duration.

☐ Area Three provides world-wide cover, subject to cover in the USA being limited to US\$250,000 during temporary trips of not more than 90 days duration.

☐ Area Four provides cover in Africa & the Indian Sub-continent, plus cover for unforeseen emergency treatment, covered by your plan, and received during temporary trips of up to 90 days duration outside Africa & the Indian Sub-continent (up to US\$100,000, £62,500 or €88,750). **No cover is provided in this Area of Cover for any treatment received in the USA, Canada, all Caribbean countries and islands, or within the London area.**

OR, GLOBAL HEALTH ESSENTIAL PLAN REQUIRED

☐ ESSENTIAL CARE PLUS

☐ ESSENTIAL CARE

Area of Cover

The Global Health Essential plans are available to expatriates everywhere outside Australia, Canada, all Caribbean countries and islands, Europe, New Zealand, Orchid countries, and the United States of America.

Emergency cover only is provided for unforeseen treatment, covered by your plan, and received during temporary trips of up to 90 days duration to any EU country, Andorra, Australia, Bali, Channel Islands, China, Gibraltar, Greenland, Hong Kong, Iceland, Japan, Liechtenstein, Macau, Monaco, New Zealand, Norway, San Marino, Singapore, Switzerland and Taiwan (up to US\$50,000).

No cover is provided for any treatment received in the USA, Canada, all Caribbean countries and islands, and within the London area.

EXCESS REQUIRED

The excess will be applied per claim unless otherwise specified in your Plan Agreement or indicated as 'per annum' in the list below:

- ☐ **Nil** Standard excess for Bronze and Essential Care. Available for Gold, Silver and Essential Care Plus with a 20% premium loading.
- ☐ **\$50/£30/€45** Standard excess for Gold, Silver and Essential Care Plus. Not available for Bronze and Essential Care.
- ☐ **\$100/£60/€90** Available for Gold and Silver. Not available for Bronze and Essential plans.
- ☐ **\$250/£150/€225 per annum** Available for Gold, Silver, Bronze, Essential Care Plus and Essential Care plans. This is the only per annum excess available, all other excesses are on a per claim basis.
- ☐ **\$1,600/£1,000/€1,500** Available for Gold, Silver and Bronze. Not available for Essential Plans.

If you select a higher excess than the standard option for your plan, a discount will be applied to your premium.

OPTIONAL PLANS REQUIRED

Global Travel Who do you require cover for: ☐ **Self** ☐ **Partner** ☐ **Whole family**

Global Personal Accident Who do you require cover for: ☐ **Self** ☐ **Partner**

Please select the benefit limit:

- ☐ **\$75,000/£50,000/€75,000** ☐ **\$150,000/£100,000/€150,000** ☐ **\$225,000/£150,000/€225,000**
- ☐ **\$300,000/£200,000/€300,000** ☐ **\$375,000/£250,000/€375,000**

Is your occupation, and/or your partner's occupation 100% office based? ☐ **YES** ☐ **NO**

If NO, please provide a job description, and/or provide full details of any activities that are not office based and indicate how often you participate in them:

Do you and/or your partner participate in hazardous activities? ☐ **YES** ☐ **NO**

If YES, please provide a job description, and/or provide full details of any hazardous activities that you participate in, and indicate how often you participate in them:

NB: The Global Personal Accident plan does not cover accidents arising out of hazardous occupations and hazardous activities. Cover for your hazardous occupations/activities may be subject to a premium loading, and/or special terms.

Hazardous Activities include (but are not limited to) off-piste skiing, scuba diving to a depth of more than 30 metres and unsupervised scuba diving, rock-climbing or mountaineering normally involving the use of ropes or guides, pot-holing, hang-gliding, parachuting, bungee-jumping, hunting on horseback, or driving or riding in any kind of race or competition, flying other than as a passenger in a commercial aircraft, riding or pillion on motorcycles, motor scooters or mopeds, or any other activity that places you in a similar degree of danger as any of those mentioned here.

FAMILY MEMBERS TO BE INCLUDED IN THE PLAN

Please enter the names and details of all dependants for whom cover is required. You may include your partner and children, up to age 18 or up to age 25 if in full-time education – proof will be required. Children aged 18 or over who are not in full-time education must make their own application for cover.

First name(s)	Surname	Date of birth dd/mm/yy	Relationship to applicant	Nationality	Country where you will be living	Occupation/ Full-time education
Partner						
Child 1						☐ YES ☐ NO
Child 2						☐ YES ☐ NO
Child 3						☐ YES ☐ NO

PRE-EXISTING MEDICAL CONDITIONS AND RELATED CONDITIONS

IMPORTANT:

The Global Health plans do not cover pre-existing conditions and related conditions. A pre-existing condition means any disease, illness or injury for which you have received medication, advice or treatment, or for which you have experienced symptoms, whether the condition has been diagnosed or not, at any time before the start of your cover.

After two years continuous cover, some pre-existing medical conditions will become eligible for benefit, provided you have not consulted any doctor or medical practitioner for treatment, advice (including check-ups), taken any medication (including injections), been advised to follow a special diet or suffered symptoms for that condition or related condition, for a continuous period of two years. For medical conditions where it is standard medical practise that it becomes monitored, then that condition and any related conditions will never be covered. Examples of pre-existing conditions that will never be covered include diabetes, hypertension (raised blood pressure), hyperlipidaemia (raised cholesterol levels), ischemic heart disease, cancer, thyroid disease and auto-immune disorders. Examples of related conditions are hypertension and stroke, diabetes and diabetic retinopathy.

You may prefer to know whether a pre-existing condition and related conditions will be excluded before commencing your cover. If so, you can complete a Fully Medically Underwritten application form. This form asks you specific questions about your medical history and this will enable us to inform you, before cover starts, of any medical conditions that will be excluded from cover. You can download a Fully Medically Underwritten application form from our website.

CONTINUING DUTY OF DISCLOSURE

If after completing, signing and dating your application form any changes occur in the facts you have given us, such as a change in your state of health, you must tell us in writing about the change, and we reserve the right to decline to accept your application or to accept your application with special terms.

GENERAL DECLARATION OF GOOD HEALTH

Please complete the following declaration of good health on behalf of yourself and all those named within the application form.

If someone else completes this form for you (for example your partner or financial adviser) you must check that all the details are correct before you sign the declaration.

1. Your height (cms): Your weight (kgs): Your partner's height (cms): Your partner's weight (kgs):

2. Have any persons named in this application ever:

A. Been admitted to a hospital, emergency room or sanatorium or undergone an operation in the last 12 months? ☐ YES ☐ NO

B. Taken medication for a period of longer than 4 weeks in the last 12 months? ☐ YES ☐ NO

C. Suffered from, been diagnosed with, treated or prescribed drugs for any form of cancer, heart condition, psychiatric condition, any serious or chronic illness or any condition that requires regular medication and/or monitoring? ☐ YES ☐ NO

Examples of serious or chronic illnesses include diabetes, high blood pressure and/or cholesterol, ischemic heart disease, cancer, spinal disc disease, thyroid disease, depression and auto-immune disorders (if you have a medical condition and are uncertain about whether it is chronic, you should disclose it)

D. Been tested **positive** for HIV/AIDs or Hepatitis B or C or are awaiting the results of any such test? ☐ YES ☐ NO

If you have answered YES to any question, please state the name(s) of the person(s) and details:

MEDICAL FACILITY CONTACT DETAILS

Please give details of the hospital, medical clinic or doctor who is most familiar with the medical history of each person named in this application. If any dependants regularly see a different doctor, please provide details on a separate sheet.

Hospital, clinic or doctors name and address
Length of time you have known this hospital, clinic or doctor: Years Months
Name:
Address:
Practice tel no:
Practice email:

START DATE

Date on which you wish your Global Health plan to commence:

☐ On acceptance ☐ Other (Please state):

Please note that application forms are only valid for 28 days and that we cannot commence your plan until we have accepted your application form and have received payment of your first annual, semi-annual, quarterly or monthly premium in accordance with the terms of the Global Health plan agreement. Cover cannot be backdated.

CURRENCY, METHOD AND FREQUENCY OF PREMIUM PAYMENT

Please state the currency in which you wish to pay premiums:*

*NB 1: The currency in which you pay your premium will be the currency in which your plan benefits and excess are denominated.

*NB 2: Essential plans are ONLY available in US Dollars.

☐ US Dollars ☐ GBP Sterling ☐ Euros

Method and frequency of payment options available

Please note that semi-annual health, travel and personal accident premiums include a 3% surcharge, and quarterly and monthly health, travel and personal accident premiums include a 5% surcharge.

1. **Cheque:** ☐ **Annually** Payable to William Russell Limited and drawn on a UK bank account.

2. **Bank transfer:** ☐ **Annually**

3. **Direct debit:** ☐ **Annually** ☐ **Semi-annually** ☐ **Quarterly** ☐ **Monthly**

Only available if you pay sterling premiums from a UK bank account. An original completed and signed direct debit mandate will be required before we can commence your cover. A direct debit mandate is available from our web site or by contacting William Russell Limited.

4. **Credit/debit card:** ☐ **Annually** ☐ **Semi-annually** ☐ **Quarterly** ☐ **Monthly**

A credit/debit card authorisation form is attached.

SAVE PAPER AND MAKE A DONATION TO CHARITY - IMPORTANT INFORMATION ABOUT YOUR INSURANCE DOCUMENTS

Insurance documents take up a lot of paper, so unless you specifically request paper documents and a plastic card, we will e-mail your insurance documents to you as a pdf document so that you can save and view them when required.

As well as being a fast, reliable way for you to receive your insurance documents, this results in a saving to William Russell Limited. When you agree to this, we will donate US\$5 to one of the charities we support. Sebastian's Action Trust is a local organisation here in the UK providing respite breaks for terminally ill children and their families, Woking Sam Beare Hospice is a local organisation here in the UK providing invaluable hospice care and Medecins Sans Frontieres, is an international humanitarian medical aid charity.

Please make your choice here:-

- ☐ Please donate US\$5 to charity. I would like to receive my insurance documents by e-mail in pdf format
- ☐ I would like to receive paper documents and a plastic card.

THE INSURERS

The insurer of the Global Health plan is Allianz Nederland Schadeverzekering NV. Coolsingel 139, Postbus 64, NL-3000 AB Rotterdam, Netherlands. Allianz Nederland Schadeverzekering NV is an E E A insurer registered in the Netherlands.

The insurer of your Global Travel plan and/or Global Personal Accident plan is SHUS Insurance PCC Limited - Cell SHUS. SHUS Insurance PCC Limited is a Guernsey registered Protected Cell Company under The Companies (Guernsey) Law 2008. A creditor of one cell is not entitled to claim against the assets of another cell. In the absence of a specific written recourse agreement a creditor will not have the right of recourse to any core assets. This transaction is with designated Cell SHUS. SHUS Insurance PCC Limited - Cell SHUS is licensed and regulated by the Guernsey Financial Services Commission.

DECLARATION AND AUTHORISATION

I hereby apply for cover on behalf of all the persons named in this application form for a Global Health plan as specified above. I have made a full and complete disclosure about the medical history of each person included in this application and I fully understand that pre-existing conditions as defined in the Global Health plan agreement shall not be covered by the insurance plan. I have confirmed the information (including medical information) relating to all persons named in this application form with them. I understand that upon receipt of my Global Health plan documents, if I am not entirely satisfied, I can cancel my application from inception and receive a full refund of the premium I have paid, provided I return the documents to William Russell Limited within 30 days of the start of the policy, and provided I make no claim.

I agree that William Russell Limited or the insurer may rescind the policy and release themselves from any liability whatsoever if it is proved that I have omitted to declare any relevant information, or have given any incorrect, incomplete or misleading information.

I also understand that I must notify William Russell Limited of any changes in the facts contained in this application form, such as a change in the state of health of any person named in it. I authorise any doctor who has ever treated or advised any of the persons named in this application to provide William Russell Limited with any information they may require in connection with treatment related to any claim under this plan. I declare that the information given in this application is true and complete.

I, and all those named in this application, understand that in order to assess my claim, William Russell Limited may need to obtain details of my medical history. I, and all those named in this application, hereby authorise any physician, healthcare professional, hospital, clinic and other healthcare institution to disclose to William Russell Limited, to the extent allowed by applicable law, any information concerning the medical history, services, supplies, or treatment provided to anyone listed on this application, including those services involving dental, substance abuse and HIV/AIDS.

I understand that William Russell Limited may rely on this information to administer my policy and claims and to determine policy coverage according to applicable laws and regulations.

If I have applied for a travel insurance plan, I declare that at the time of purchasing this insurance or at the time of booking any future trip(s), I am aware of no reason why any journey or trip should be cancelled or curtailed or expense be incurred.

If I have indicated that I wish to pay by credit or debit card, I agree that William Russell Limited may debit my account with the appropriate premiums on or before their due dates, and all subsequent renewal premiums due as invoiced by William Russell Limited until I give written notice that I wish to terminate this agreement. I understand that my cover will terminate in accordance with the terms of the Global Health plan agreement if William Russell Limited are unable to collect my premium – for whatever reason – and I do not provide William Russell Limited with an alternate method of payment immediately.

I hereby give William Russell Limited authorisation to send my insurance documents in pdf format by email to the email address I have stated in this application. If I have applied through an intermediary, I hereby give William Russell Limited authorisation to send my insurance documents in pdf format by email to my intermediary.

I understand that my personal data will be processed in accordance with the Data Protection Act (1988) and the EU Data Protection Directive 95/46/EC.

I understand that William Russell Limited will hold and process my personal data for the purposes of processing my Global Health plan, processing any claims submitted under my Global Health plan and providing other related services, which may include sharing my personal data with the insurers of my plan, doctors and other medical professionals involved in my treatment or care (or the treatment or care of other persons insured under my Global Health plan), William Russell Limited's emergency assistance providers and other agents. I understand that this may include the transfer of personal data to countries outside the European Union and in signing this form I consent to such transfer and use.

I also understand that my personal data may be disclosed to any regulatory body that may require William Russell Limited to disclose it and that, in the event of fraud or suspected fraud, my personal data may be disclosed to other parties, including but not limited to, the appropriate law enforcement agencies.

I consent to William Russell Limited processing personal and sensitive data about me and other persons included on this application form. I understand that all personal data I supply must be accurate and confirm that I have the specific consent of all other persons included on this application to disclose their personal data.

I understand that telephone calls to and from William Russell Limited may be recorded and monitored.

I understand that I may ask to review my personal or healthcare information and request amendments, to the extent allowed by law, and that I may revoke this authorisation at any time.

This authorisation shall remain valid for the term of my Global Health plan, including any periods of cover following subsequent renewals, or for so long as allowed by law.

Signature of applicant: _____

Date: _____

IMPORTANT:

Please ensure you have given an answer to every question. An incomplete form will delay your application. If after completing, signing and dating your application form any changes occur in the facts you have given us, such as a change in your state of health or in the state of health of any of your dependants, you must tell us in writing about the change, and we reserve the right to decline to accept your application or to accept your application with special terms.

This application form will be valid for 28 days from the date on which it is signed. If cover is not commenced within 28 days, we reserve the right to request that a new application form is completed.

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William Russell
Expatriate Insurance Specialists

GLOBAL PLANS CREDIT/DEBIT CARD AUTHORISATION FORM

Please complete this form in block capitals using black ink



William Russell
Expatriate Insurance Specialists

APPLICANT/POLICY-HOLDER DETAILS

Full name of applicant/policyholder: _____

Policy number: _____

CREDIT/DEBIT CARD DETAILS

I would like to pay my plan premium to William Russell Limited by the following credit/debit card:

☐ Mastercard ☐ VISA ☐ American Express ☐ Switch ☐ Visa Delta

Credit/debit card number: _____

Start date: _____

Expiry date: _____

Issue number (Switch): _____

Name as on card: _____

Address to which card is registered: _____

AUTHORISATION - TO BE SIGNED BY THE APPLICANT/POLICY HOLDER

I hereby authorise that the card account specified above may be debited with the appropriate annual/monthly premium(s) due, and all subsequent renewal premiums due as notified by William Russell Limited, until I give notice in writing that I wish to terminate my plan agreement.

I understand that my premiums may increase at each plan renewal date. I understand that premiums due under the plan must be received by William Russell Limited on or before their due date and, should any attempt by William Russell Limited to debit the above card be declined, I understand that my plan cover will cease from the day before the unpaid premium due date, and that William Russell Limited will not be liable for any lapse in cover.

Signature of applicant/policyholder: _____

Date: _____

AUTHORISATION - TO BE SIGNED BY THE CARD HOLDER WHEN THE HOLDER OF THE ABOVE CARD IS NOT THE APPLICANT/POLICY HOLDER

I hereby authorise that the card account specified above may be debited with the appropriate annual/monthly premium(s) due, and all subsequent renewal premiums due as notified by William Russell Limited to the applicant/policy holder named above, until I give notice in writing that I wish to terminate this arrangement.

Signature of card holder: _____

Date: _____

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