



**Global Health Benefits** 

Unit 8E Golden Sun Centre 223 Wing Lok St Sheung Wan HK Tel. (852) 2530 2530 Fax (852) 2530 2535 Email: crew@navigator-insurance.com www.navigator-insurance.com

## **International Claim Form**

| SECTION A : PATIENT'S DETAILS  |                                 |                                     |  |  |
|--|---------------------------------|-------------------------------------|--|--|
| To be completed by the insured person or his/her legal representative  |                                 |                                     |  |  |
| 1. Patient's Full Name   |                                 | 2. Employee's Name (if different)   |  |  |
| 3. Membership Number   |                                 | 4. Relationship to Employee         |  |  |
| 5. Patient's Date of Birth   |                                 | 6. Full Mailing Address of Employee |  |  |
| 7. Full Name of Employer   |                                 |                                     |  |  |
| 8. State nature of illness   |                                 |                                     |  |  |
| 9. Are you eligible for full or partial reimbursement for these expenses from another insurer?   |                                 | Email Address                       |  |  |
|  | Yes No                          | Tel No I                            | ax No                                      |  |
| 10. If you have answered yes in section 9, please give details below (Full Name, Address of Insurance Company and Policy Number)                     |                                 |                                     |  |  |
|  | SECTION B : PA                  | YMENT DETAILS                       |  |  |
| To be completed by the insured person or his/her legal representative  |                                 |                                     |  |  |
| 11. List of expenses for which reimbursement is claimed and am   |                                 | ount and currency                   | 12. State to whom you wish settlement paid |  |
| Treatment  | Date                            | Amount and Currency                 | Payment to                                 |  |
|  |                                 |                                     |  |  |
|  |                                 |                                     |  |  |
|  |                                 |                                     |  |  |
| 13. Select Payment Method  Cheque  Bank Transfer  For this payment option you must enrol via the website  www.cigna.com/expatriate                   |                                 |                                     |  |  |
| 14. State reimbursement currency that payment should be made in. (if reimbursement currency is EURO, please supply both IBAN and SWIFT codes below)  |                                 |                                     |  |  |
| 15. If payment is to be sent to your bank account, please complete the following:  |                                 |                                     |  |  |
| Bank Account No.   |                                 | Bank Name                           |  |  |
| Sort Code  |                                 | Bank Branch Address                 |  |  |
| SWIFT Code*  |                                 | IBAN*                               |  |  |
| *by providing this information,  | payment will be transferred mor | e efficiently to the receiving ban  | k.   |  |
| Name of Account Holder (must   | be exact)                       |                                     |  |  |
| 16. I authorise the release of any medical information necessary to process this claim.  To the best of my knowledge all the details given are true. |                                 |                                     |  |  |
| Signature of Insured Person or Legal Representative Date   |                                 |                                     |  |  |

## Dental Claims - to be completed by Dentist

| CODE | TREATMENT                       | NO OF<br>UNITS | TOOTH<br>NUMBER | DATE OF<br>TREATMENT | CHARGE TO<br>PATIENT |
|------|---------------------------------|----------------|-----------------|----------------------|----------------------|
|      |                                 |                |                 |                      |                      |
| A01  | Normal                          |                |                 |                      |                      |
| A11  | Extensive                       |                |                 |                      |                      |
| A21  | Full Case Assessment            |                |                 |                      |                      |
|      |                                 |                |                 |                      |                      |
| B01  | Bitewing                        |                |                 |                      |                      |
| B02  | Intra Oral                      |                |                 |                      |                      |
| B03  | O.P.G.                          |                |                 |                      |                      |
|      |                                 | _              |                 |                      | <u>'</u>             |
| E01  | One Visit                       |                |                 |                      |                      |
|      |                                 |                |                 |                      |                      |
| D01  | Fissure Sealants                |                |                 |                      |                      |
| D11  | Topical Fluoride Application    |                |                 |                      |                      |
| MOU  | Occlusal Splint                 |                |                 |                      |                      |
|      |                                 |                |                 |                      |                      |
|      |                                 |                |                 |                      |                      |
| 504  |                                 | I              |                 |                      |                      |
| G01  | Amalgam-One Surface             |                |                 |                      |                      |
| G02  | Amalgam-Two+Surfaces            |                |                 |                      |                      |
| G03  | Amalgam-Three+Surfaces          |                |                 |                      |                      |
| G21  | Composite Anterior-One Surface  |                |                 |                      |                      |
| G22  | Composite Anterior-Two+Surfaces |                |                 |                      |                      |
|      |                                 |                |                 |                      |                      |
| H01  | Upper & Lower Anterior (1 root) |                |                 |                      |                      |
| H02  | Upper Premolar (2 roots)        |                |                 |                      |                      |

| CODE | TREATMENT                          | NO OF<br>UNITS | TOOTH<br>NUMBER | DATE OF<br>TREATMENT | CHARGE TO<br>PATIENT |
|------|------------------------------------|----------------|-----------------|----------------------|----------------------|
|      |                                    |                |                 |                      |                      |
| E21  | Prolonged (Curettage/Root Planing) |                |                 |                      |                      |
| F51  | Splinting                          |                |                 |                      |                      |
|      |                                    |                |                 |                      |                      |
| F01  | Gingivectomy                       |                |                 |                      |                      |
| F11  | Mucoperio, Flap Bone Surgery       |                |                 |                      |                      |
|      |                                    |                |                 |                      |                      |
| R63  | Additional Tooth                   |                |                 |                      |                      |
| R61  | Addition of Clasp                  |                |                 |                      |                      |
| K71  | Denture Repair                     |                |                 |                      |                      |
|      |                                    |                |                 |                      |                      |
| J01  | Veneers (per tooth)                |                |                 |                      |                      |
| K32  | Adhesive Bridges                   |                |                 |                      |                      |
| K41  | Conventional Bridgework            |                |                 |                      |                      |
| K12  | Standard Post & Core               |                |                 |                      |                      |
| K11  | Gold Post & Core                   |                |                 |                      |                      |
| K07  | Bonded Precious Crown              |                |                 |                      |                      |
| K05  | Bonded Non Precious Crown          |                |                 |                      |                      |
| K08  | Full Cast Crown                    |                |                 |                      |                      |
| K06  | Full Porcelain Crown               |                |                 |                      |                      |
|      |                                    |                |                 |                      |                      |
| K02  | Precious                           |                |                 |                      |                      |
| K01  | Non Precious                       |                |                 |                      |                      |
| K03  | Porcelain                          |                |                 |                      |                      |

| Total |  |
|-------|--|

## Please return your completed claim form to:

Cigna 1 Knowe Road Greenock PA15 4RJ, Scotland

Single

H03

H04

L01

L02

Tel: +44 1475 551441 Fax: +44 1475 492424

E-mail Address: iceasia@cigna.com

Lower Premolar (1 root)

Molars (3 + roots)

Per additional tooth
Post Operative Care



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