Allianz Care

Flexicare
International Healthcare Plans for 3, 6 or 9 months

Application form

Before you start, please consider that:

- You must complete the Application form in full and tell us all relevant information. Once you have sent us your application, our Medical Underwriting Team will review the details. If you have told us about any medical conditions we may ask you for more information. We will then assess the information and get back to you with our decision as quickly as possible.
- If you choose to complete a printed version of this form, PLEASE COMPLETE IT IN BLOCK CAPITALS.
- If you already have one of our healthcare plans, please tell us about any medical conditions you have claimed for since joining us.
- The policyholder must sign Section 7.
- All adult applicants must sign Sections 8 and 11. In line with the European General Data Protection Regulation (GDPR), we won't be able to process your application without these signatures. A parent or guardian should complete these sections for any applicants under the age of 18.
- All adult applicants wishing to appoint a broker as the main point of contact for this policy must sign Section 9.

Just for clarity...
You will see that we often refer to the following phrases in this form. This is what we mean:
Home country: A country for which you (or your dependants, if applicable) hold a current passport or which is your principal country of residence.
Principal country of residence: The country where you and your dependants (if applicable) live for more than six months of the year.

1 Applicant details (The applicant will be the policyholder)

Your contact details will also be used to communicate with you on important things regarding your policy. You must tell us if your contact details change over time, so we can ensure that correspondence reaches you. We will consider applicants for cover up to the day before their 65th birthday.

Mr.☐ Mrs.☐ Ms.☐ Miss☐ Other First name

Surname

Date of birth D D / M M / Y Y Y Y Gender at birth: Male ☐ Female ☐

Home country

Nationality

Principal country of residence

Full address in country of destination (mandatory)

Primary phone number COUNTRY CODE AREA CODE

Secondary phone number COUNTRY CODE AREA CODE

Email address (mandatory, please print)

Occupation (mandatory. If you are a student, please state this here)

Please indicate the language in which you wish to receive your policy documents:

English☐ French☐ Spanish☐

Details of any current domestic or international health insurance:

Name of insurer

Policy number Start date D D / M M / Y Y Y Y

2 Your dependants' details

You can add dependants to your policy. Dependant are your spouse/partner and any children financially dependent on you up to the day before their 18th birthday, or up to the day before their 26th birthday if they are in full-time education. If they are aged 18 to 25 and in full-time education, please attach either a letter from the college/university confirming their student status or a copy of their student ID. We will consider adult dependants for cover up to the day before their 65th birthday. If there is insufficient space for all dependants, please use another Application Form and ensure that all relevant Declaration(s) and Consent(s) are signed and dated.

	Dependant 1	Dependant 2	Dependant 3
Relationship to applicant	Spouse/Partner ☐ Child ☐	Spouse/Partner ☐ Child ☐	Spouse/Partner ☐ Child ☐
First name			
Surname			
Date of birth	D D / M M / Y Y Y Y	D D / M M / Y Y Y Y	D D / M M / Y Y Y Y
Gender at birth	Male ☐ Female ☐	Male ☐ Female ☐	Male ☐ Female ☐
Occupation (mandatory - if you are a student, please state here)			
Email address (mandatory for dependants over 18)			
Home country			
Destination country			
Nationality			

Details of any current domestic or international health insurance

Name of insurer (if applicable)			
Policy number (if applicable)			

3 Start date of your cover

From what date do you require cover from: D D / M M / Y Y Y Y

You will have confirmation that your application for cover has been accepted when we issue you the Insurance Certificate. Your cover will be valid from the start date shown on the Certificate.

4 Plan details

Select your Area of Cover
The area of cover is subject to full terms and conditions as stated in the Benefit Guide.

☐ Worldwide	☐ Worldwide excluding USA	☐ Africa

The plan chosen by the policyholder will also apply to the dependants (if applicable). Dependants cannot choose a separate plan.

Select your Plan type

Please refer to the Benefit Guide and Table of Benefits for details of the various plans listed below.

Please select your plan by ticking the appropriate box below

Flexiterm 3 - will provide cover for three months	☐
Flexiterm 6 - will provide cover for six months	☐
Flexiterm 9 - will provide cover for nine months	☐

Repatriation Plan

If you wish to include Medical repatriation as part of your policy, you may select it by ticking the box below

Repatriation Plan	☐

5 Pre-existing medical conditions

Pre-existing conditions are not covered under this policy.

Pre-existing conditions are medical conditions for which one or more symptoms have appeared at some point during your or your dependants' lifetime. This applies regardless of whether you or your dependants sought any medical advice or treatment.

We would deem any such condition to be pre-existing if we could reasonably determine that you or your dependants have known about it.

We will also treat as pre-existing, any medical conditions that arise between the date you complete the Application Form and the later of the following:

- the date we issue your Insurance Certificate or
- the start date of your policy.

When submitting a claim, you will be obliged on request to provide full and accurate disclosure of all relevant information, including information about pre-existing conditions, that is required to support your claim. **Therefore, it is important that in the periods outlined above, you inform us if there is any change to your and your dependants' health status or to any material facts (facts likely to influence our assessment and acceptance of this application). In addition, you will need to provide further information, if requested.**

Full and accurate completion of this Application Form and disclosure of all relevant information is a condition precedent to cover.

6 Your Health

Please answer the following questions based on your own and your dependants' full medical history. **You must disclose all material facts (i.e. facts likely to influence our assessment and acceptance of this application). If you are in any doubt about whether a fact is material, then you should disclose it to us. Failure to disclose all material facts may invalidate the policy. This health declaration is valid for two months from the date you complete and sign the form.**

	Applicant	Dependant 1	Dependant 2	Dependant 3
1. Is your BMI (height/weight ratio) outside the range of 17-35 inclusive? www.allianzcare.com/en/support/health-and-well-ness/bmi-calculator.html	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐
2. If tobacco of any form was used in the past year, is the average daily consumption more than 30 units? (1 cigarette = 1 unit, 1 medium cigar = 2 units, 1 gram of roll-your-own tobacco = 2 units, 1 pipe bowl tobacco = 2.5 units, 10mg e-cigarette nicotine = 1 unit, if none state NO)	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐
3. If alcohol is consumed, is the weekly amount of units more than 20? (1 short = 1 unit, 250ml beer = 1 unit, 1 glass wine = 1 unit, if none state NO)	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐

IMPORTANT NOTICE

For the following question please answer regardless of whether medical advice has been sought or a final diagnosis reached and especially if there are any suspicions that there may be an underlying health condition.

4. Has any person included in this application ever suffered from, been in hospital with or had tests, investigations or treatment of any kind for the following:

a) Cancer, leukaemia, tumour or bone marrow disease; any heart, peripheral vascular disease,thrombocythemia or haemophilia condition, stroke, Transient Ischaemic Attack (TIA), brain aneurysm or malformations, multiple sclerosis, paralysis or muscular dystrophies, any major depression, eating disorder or chronic fatigue syndrome, any gastroplasty, ulcerative colitis or Crohn's disease, Chronic Obstructive Pulmonary Disease (COPD), emphysema or sarcoidosis? Yes☐ No☐

b) Diabetes or Guillain-Barre syndrome, alcoholism, addiction(s) or liver cirrhosis condition, HIV/AIDS, SARS-CoV-2 / COVID-19, chronic hepatitis or liver cirrhosis/fibrosis, any dialysis, chronic glomerulonephritis or polycystic kidney disease, any end stage organ disease, major organ transplant or hematopoietic stem cells, psoriatic arthropathy, dermatomyositis or scleroderma, rheumatoid arthritis, polymyositis, syringomyelia, fibromyalgia or myasthenia gravis, cystic fibrosis or friedreich's ataxia, any congenital adrenal hyperplasia or cushing syndrome, Systemic Lupus Erythematosus (SLE) or Sjogren's syndrome? Yes☐ No☐

c) Any other critical illness, disease, disorder, accident or injury of a serious complex nature, considered to be life-threatening or with the threat of serious residual disability? Yes☐ No☐

5. Has any person been referred for further tests/investigations, or is awaiting results or any treatment of any kind due to accident, injury, disease or disorder? Yes☐ No☐

6. Please tell us whether you or your dependants:

d) Have experienced, within the past two years, any recurrent symptoms or medical complaints for which you have not sought or intend seeking medical advice such as, but not limited to:

- Fever (103°F/39.4°C or above) and/or continuous cough
- Shortness of breath
- Hoarseness
- Severe/ongoing headache
- Mole or skin marking that has bled, changed or become painful
- Tingling
- Blurred or double vision
- Unexpected weight loss
- Bleeding per rectum, change in bowel habit or urine frequency
- Loss of sensation, seizures, loss of consciousness
- Abnormal bleeding
- Joint pain/stiffness

Yes☐ No☐

e) Have been, **within the past 30 days**, recommended or decided to self-isolate? Yes☐ No☐

ADDITIONAL INFORMATION FOR "YES" ANSWERS

If you answered **Yes** to any part of the questions from a) to e) above, please provide details in the table below.

Please tell us if a full recovery has been made or if you or your dependants have any medical condition or disease related to or arising from the original diagnosis. Please enclose supporting up-to-date medical reports/test results if possible.

Question number	Name of the person affected by the medical condition	Diagnosis - where applicable state the area of the body affected *(e.g. left arm, right foot)*	Exact date of onset of the condition	Frequency and severity of symptoms	Date of last symptoms	Investigations, blood tests or readings *(please include the dates, results and any diagnosis)*	Past and current treatment *(please include name, dosage and frequency of usage of medication and provide dates of when treatment started, how often it was required and when it ended)*	Current status *(e.g. any complications, complete recovery, recurrent or ongoing)*

If there is insufficient space in the table above, please use another Application Form

Please provide the name, address and telephone number of the regular/family doctor for everyone included in this application.
Please use a separate sheet if the space provided is not sufficient.

7 Declaration

Please read the following declarations carefully and only sign below if you understand and accept them.

- I declare that all information supplied above is true and complete, including those answers that are not in my own handwriting. I also declare that I have not suppressed, misrepresented or misstated any material fact. I understand that this application will be the basis of the contract between Allianz Care and myself, and that any false, incorrect or misleading statement or non-disclosure of material information may make this insurance null and void.
- I undertake to inform Allianz Care immediately in writing of any changes in my or my dependants' state of health occurring between completing the Application Form and the start date of the policy.
- I agree to waive any rights that I may have to medical secrecy/confidentiality in respect of my medical information in the context of this application for insurance. I consent to allow Allianz Care, if it considers it appropriate, to check statements concerning my health condition and to check with other healthcare insurers all statements concerning previous or existing contracts I may have applied for.
- Subject to legal restrictions, Allianz Care (or its medical advisers, appointed representatives or third-party experts in case of disputes) may request medical information about me from medical professionals. In these circumstances I authorise all such practitioners, physicians, dentists, members of medical professions, and employees of hospitals, health authorities and medical facilities to provide relevant medical information as requested. I also make this statement for my dependants under the age of 18 and for dependants who cannot assess the meaning of this statement.
- I confirm that:
  - I have read and understood the full definitions, benefits, exclusions and conditions of this policy, including the details relating to pre-existing conditions.
  - I have received, read and understood the Insurance Product Information Document and I accept the terms and conditions as summarised there and further explained in my Benefit Guide.
  - Based on the information provided within these documents and the plan selections that I have made, I believe the product I selected is most suited to my specific insurance needs.
- I understand that:
  - This Application Form is valid for two months from the date of completing and signing it.
  - I can withdraw my application in writing by letter or email within 30 days from the date I receive the full terms and conditions of my policy. Provided that I have not submitted a claim, I am then entitled to a full refund of the premium.
- I accept that:
  - It is my responsibility to check the accuracy of the information contained within the Insurance Certificate, once issued. If the content is not in accordance with the Application Form but I enter no protest within 30 days following the issue date of the Insurance Certificate, I will be considered to have accepted the offer of cover.
  - Cover will be subject to the standard terms and conditions that apply at the start or renewal date of the policy and are set out in the Benefit Guide.
  - The cover provided by Allianz Care may not be suitable if my dependants and I are or become resident in countries where local compulsory health insurance restrictions are in place (e.g. Switzerland).
  - It is my responsibility to check if I am subject to any local compulsory health insurance requirements in my country of residence and I can confirm that my healthcare cover is legally appropriate.

As the applicant, I sign and date this form for and on behalf of everyone included in this application.

Applicant's signature

Applicant's printed name

Date D D / M M / Y Y Y Y

8 Policyholder appointment

This section must be completed by all dependants wishing to appoint the policyholders as the main point of contact.

To help us administer the policy, you can nominate the policyholder as the main contact for the insurance. To do this, simply sign below.

I authorise INSERT NAME OF POLICYHOLDER

to act on my behalf in the administration of this policy. This may include the disclosure of sensitive medical information. This authorisation will remain in place until I ask Allianz Care in writing to revoke it.

Dependant 1's signature D D / M M / Y Y Y Y

Dependant 2's signature D D / M M / Y Y Y Y

Dependant 3's signature D D / M M / Y Y Y Y

9 Broker appointment (if applicable)

This section must be completed by the applicant and their dependant(s) wishing to appoint a broker as the main point of contact.

I authorise INSERT NAME OF BROKER

to act on my behalf in relation to the administration of this policy. This may include the disclosure of sensitive medical information. This authorisation will remain in place until I ask Allianz Care in writing to revoke it.

For office use only — Agent details and stamp

Applicant's signature D D / M M / Y Y Y Y

Dependant 1's signature D D / M M / Y Y Y Y

Dependant 2's signature D D / M M / Y Y Y Y

Dependant 3's signature D D / M M / Y Y Y Y

10 Your personal data

Our Data Protection Notice explains how we protect your privacy. This is an important notice which outlines how we will process your personal data. You should read it before submitting any personal data to us. To read our Data Protection Notice, visit: **www.allianzcare.com/en/privacy.html**

Alternatively, you can contact us on + 353 1 630 1301 to request a paper copy of our full Data Protection Notice. If you have any queries about how we use your personal data, you can always contact us by email at: **AP.EU1DataPrivacyOfficer@allianz.com**

11 Data Consent

We need your consent to collect and process your health and other personal data . **If you do not give explicit consent, we may not be able to provide you with your policy or process any claims you may be entitled to make**. If you agree, we will process your data for the following reasons and activities.

A parent or guardian should complete the consent for any member under the age of 18.

I (the applicant), and the dependants named below agree with the following:

Name of applicant	Name of dependant 1	Name of dependant 2	Name of dependant 3

1. **Permission to collect, store and use my health data:** Allianz Care may collect, store and use my health data to administer the policy, for example to provide me with a quote for insurance cover, underwrite the risks to be insured or process any claims. Allianz Care may store my health data in accordance with the Consumer Code of the law applying to this insurance policy or with any other applicable law requiring the retention of the data.
2. **Permission to obtain my data from third parties.** To provide me with insurance cover, underwrite the risks to be insured or process any claims, Allianz Care may obtain my health and other data from physicians, nursing and hospital staff, other medical institutions, care homes, statutory health insurance funds, my plan sponsor, professional associations and public authorities. I agree to release all individuals at these institutions and Allianz Care from their respective confidentiality obligations relating to my health data or other data that they have to share and use for the purposes stated above.
3. **Sharing my data outside of Allianz Care.** Allianz Care may share my health and other data with the experts or institutions set out below. They will only use the data to the same extent and for the same purposes as Allianz Care. I understand that Allianz Care has put in place arrangements with these institutions to protect my data. I agree to release all individuals at these institutions and Allianz Care from their respective confidentiality obligations relating to my health data and other data that they have to share and use for the purposes set out below:
   - With independent medical experts to enable them to assess insurance risks and any benefits to be paid to me or to the third party providing treatment or service to me under my insurance policy.
   - With service providers outside of the Allianz Group of companies that perform certain services on behalf of Allianz Care, such as risk assessments and claims handling, where:
     - these services involve the collection and use of my health and other data, and
     - Allianz Care would not be able to administer my policy or pay any claims due to me without such data.
   - With co-insurers to distribute the coverage of the insurance risk jointly with other companies to which Allianz Care issues the policy, and to handle claims jointly.
   - With other insurers/reinsurers that may be covering the same insurance risk at the same time (multiple insurance) to:
     - distribute the payment of any compensation that may be owed to me, or
     - collaborate in the detection or prevention of fraud and financial crime.

If I change my mind about my preferences above, including withdrawing my consent to any of these items, I can let Allianz Care know by emailing AP.EU1DataPrivacyOfficer@allianz.com

Applicant's signature D D / M M / Y Y Y Y

Dependant 1's signature D D / M M / Y Y Y Y

Dependant 2's signature D D / M M / Y Y Y Y

Dependant 3's signature D D / M M / Y Y Y Y

12 Marketing preferences

I (the applicant) and my dependants agree that Allianz Care may collect, use and disclose my personal data to provide me with marketing information. I understand that my personal data will only be used for the following reasons and activities, which I have expressly agreed to by ticking the boxes below.

	Name of applicant	Name of dependant 1	Name of dependant 2	Name of dependant 3
Information that Allianz Care sends about their products and services, including updates on their latest promotions and new products and services.	☐	☐	☐	☐
Information sent directly by other Allianz Group companies on their products and services. I understand that you will disclose my relevant contact information to them for that purpose.	☐	☐	☐	☐
Information sent directly by the business partners of Allianz Care on their products and services. I understand that you will disclose my relevant contact information to them for that purpose.	☐	☐	☐	☐
Such communications should be sent to me by the following methods:				
Email	☐	☐	☐	☐
In-app notifications	☐	☐	☐	☐
Phone	☐	☐	☐	☐
Post	☐	☐	☐	☐

13 Payment details

Payment currency

Please tick to indicate your preferred payment currency:

Euro (EUR)	☐
Sterling (GBP)	☐
US Dollars (USD)	☐

Payment frequency

Payments are subject to the following administration surcharges: 0% for one-time payments and 4% for quarterly payments.

Please tick to indicate your preferred payment frequency

	One-time	Quarterly
3 months cover	☐	Not available
6 months cover	☐	☐
9 months cover	☐	☐

Please return your fully completed form by:

Email: underwriting@e.allianz.com

Post: Allianz Care
15 Joyce Way
Park West Business Campus
Nangor Road
Dublin 12, Ireland

If you have any questions regarding this Application Form or the application process, please contact our Helpline on: **+353 1 630 1301**

www.facebook.com/AllianzCare/
www.linkedin.com/company/allianz-care
www.youtube.com/c/allianzcare
www.instagram.com/allianzcare/
x.com/AllianzCare

FRM-APP-Flexicare-EN-1124

Card payment

Payment must be made by card. Please provide the following information:

Card type MasterCard ☐ VISA ☐ American Express ☐ JCB ☐ Diners Club ☐ Discover ☐

Cardholder's name

Card number Expiry date M M / Y Y

CVV code

VISA, MasterCard, Discover and Diners Club: the last three-digits on the signature panel on the back of the card.
American Express: four-digit number printed on the front of the card above the card number.

For security reasons, once we have transferred this information to our system, we will detach the card details from the application form and destroy them.

Card authorisation

I authorise Allianz Care to charge my card account with my healthcare premium. I understand I will be notified of the premium when my cover is accepted.

Cardholder's signature _____ Date D D / M M / Y Y Y Y