

For Intermediary use only		
Intermediary name		
Intermediary code		

## **Global Health Adapt Plan**

**Underwritten by AXA PPP healthcare Limited** 

### **Group application form**

You can complete this form electronically or by hand.

If you are completing this form by hand, please use BLACK INK and write in BLOCK CAPITALS throughout.

## Notes to help you with your application

We aim to make it as easy as possible for you to apply for your company's health insurance, so please read the following notes before you start. If you have any questions, please contact your Intermediary or for direct sales, call our helpline on +44 (0) 1892 508 800 and we'll be pleased to help you. Lines are open Monday to Friday, 8am to 5pm (UK time).

Please be aware of the following points before you start to complete this form Your group policy will be underwritten by AXA PPP healthcare Limited ("AXA PPP"). AXA Global Healthcare (UK) Limited is acting on behalf of AXA PPP for the purpose of accepting and administering this policy. If you select Full Medical Underwriting as the underwriting style of this group scheme, each employee must complete and sign a 'member application form'. This will form the basis of the contract between your company and AXA PPP.

If you select Medical History Disregarded as the underwriting style of this group policy please make sure the medical history statements in 4 Medical history statements are completed.

If you are switching from another insurer to AXA.

- the underwriting style of this group policy will be Continued Medical Exclusions and the terms will remain the same as your existing policy, providing you are able to tick 'No' to both medical history statements in **4 Medical history statements**.
- please enclose a current policy statement for each employee to be covered, as proof of their current underwriting terms if we don't receive this, Full Medical Underwriting will be applied to the policy. A number of countries require residents, whether expatriates or otherwise, to take out health cover through a local provider, or to hold cover which meets certain compulsory requirements.

  This cover may not meet these country specific requirements and therefore additional cover may be necessary. In some situations there may be consequences in the form of tax penalties, or otherwise.

necessary. In some situations there may be consequences in the form of tax penalties, or otherwise where a resident does not hold the required local cover in addition to their international medical insurance policy. It will be your obligation to ensure that each of your employees and their family members hold the cover required by their country of residence (as defined in 2 About the company).

Tips for completing this application form

- This form must be completed by the **Group Secretary** who is authorised by the Company to enter into this contract for the provision of private medical insurance.
- The contract of insurance provided by us will be based on the answers you provide here.
- If your intermediary is going to complete this form on your behalf using the information you have provided, you must read all of the questions and answers carefully. Your intermediary is acting on your behalf in this respect.
- Please save a copy of this form for your own records.

Once you've completed your application

- Please check your details carefully and make sure you have read section 6 Company declaration.
- Completed applications (including the direct debit form) can be emailed to us at intsales@axa.com.
- Alternatively, you can return the completed form(s) to us at:
   AXA Global Healthcare (UK) Limited, Forest Road, Tunbridge Wells, Kent, TN2 5FE, UK.
- We would advise that you keep a record of all information supplied in connection with this application, including any correspondence you send us. We can send you a copy of this application upon request.

Definitions of words and phrases

Some of the words and phrases we use on this form have a specific meaning, for example when we talk about treatment.

**You and your** – when we use you and your, we mean the lead member and any family members covered by your policy.

**We, us and our** – when we use we, us or our, we mean AXA Global Healthcare (EU) Limited acting on behalf of AXA PPP healthcare Limited.

## 1 About your new company policy

You can choose to have different modules, levels of cover and excess amounts for different employees based on the needs of the company. Please indicate below ALL options that will apply to this group policy and use the 'enrolment spreadsheet' to indicate specific modules or levels for each employee.

1.1	On what date would you like your cover to start?  All group policies will be automatically back-dated to the first day of the month, but your premium will only apply from the date that you give here.				
1.2	How many employees do you initially want to cover on this policy?  Once the policy is in place, you can add additional employees at any time by completing a new 'enrolment spreadsheet'.				
1.3	How would you like to have the policy underwritten? I Tick one box only.				
	Full Medical Underwriting If you select this option there is no need to complete 4 Medical history statements.				
	Medical History Disregarded If you select this option, please ensure you complete 4 Medical history statements.				
	Continued Medical Exclusions Only applies if you are switching from another insurer. If you select this option, please ensure you complete 4 Medical history statements.				
1.4	Do you need the policy to cover the USA?  If you require different geographical areas for different employees, please tick both boxes and use the 'enrolment spreadsheet' to indicate which area applies to each employee.  Yes No				
1.5	In what currency would you like to pay your premium?   ☐ Choose one currency only.  ☐ £ Sterling   ☐ € Euro   ☐ \$ US Dollar				
1.6	What excess level do you require?  If you require different excess levels for different employees, please tick ALL boxes that apply and use the 'enrolment spreadsheet' to indicate which level applies to each employee. Excess will be applied in the same currency that you have selected to pay your premiums in question 1.5.				
	No excess				
	Level 1 £100 / €125 / \$160				
	Level 2 £250 / €320 / \$400				
	Level 3 £500 / €640 / \$800				
	<b>Level 4</b> £1,000 / €1,275 / \$1,600				
	Level 5 £2,000 / €2,550 / \$3,200				
1.7	What modules and levels do you require?  I If you require different modules and/or levels for different employees, please tick ALL boxes that apply and use the 'enrolment spreadsheet' to indicate which module and level applies to each employee. Module limits will be applied in the same currency that you have selected to pay your premiums in question 1.5.				
	Included as standard				
	Core module, this must be included. Please indicate below which limit you'd like to select.				
	£2,000,000 / €2,500,000 / \$3,200,000				
	£5,000,000 / €6,250,000 / \$8,000,000				

Outpatient module, please tick this be		
	ox if you'd like to select this mod	dule and then indicate below which limit you'd like.
£3,500 / €4,375 / \$5,600 – only availa	able if the £2,000,000 / €2,500,00	00 / \$3,200,000 Core module limit has been selected
£7,500 / €9,375 / \$12,000 – only available if the £2,000,000 / €2,500,000 / \$3,200,000 Core module limit has been selected  £10,000 / €12,500 / \$16,000 – only available if the £5,000,000 / €6,250,000 / \$8,000,000 Core module limit has been selected		
e following modules require the Out dule, please continue to section 2.	patient module to be selec	ted. If you've not selected the Outpatient
<b>Drugs and dressings module</b> , please limit you'd like.	e tick this box if you'd like to sele	ect this module and then indicate below which
£500/€625/\$800		
£750 / €937 / \$1,200		
£1,000/€1,250/\$1,600		
£1,250 / €1,562 / \$2,000		
limit you'd like.		to select this module and then indicate below which
For information about the available limit	nits you can select depend on tl s and requirements, please refe	he Core and Outpatient module limits you've chosen. or to the table.
£5,000 / €6,375 / \$8,000		
£10,000 / €12,500 / \$16,000		
£15,000 / €18,750 / \$24,000		
Paid in full		
Covering fewer than ten employee	S	
Core module limits	Outpatient module	Available Pregnancy and childbirth module limits
£2,000,000 / €2,500,000 / \$3,200,000	✓	£5,000 / €6,375 / \$8,000
£5,000,000 / €6,250,000 / \$8,000,000	/	£5,000 / €6,375 / \$8,000 <b>or</b> £10,000 / €12,500 / \$16,000
Covering more than ten employees	S	
Core module limits	Outpatient module	Available Pregnancy and childbirth module limits
	✓£3,500/€4,375/\$5,600	65 000 / 66 075 / 60 000
	V L3,300 / C4,313 / \$3,000	£5,000 / €6,375 / \$8,000
£2,000,000 / €2,500,000 / \$3,200,000	✓£7,500 / €9,375 / \$12,000	£5,000 / €6,375 / \$8,000 £10,000 / €12,500 / \$16,000
£5,000,000 / €6,250,000 / \$8,000,000	✓£7,500/€9,375/\$12,000	, , , , , ,

# 2 About the company

If you're completing this form by hand, please remember to use **BLACK INK** and write in **BLOCK CAPITALS** throughout

2.1 Full company name	Registered name		
	Trading as (if different)		
<b>2.2 Company registration details</b> Please give full address details,	Registered address		
including postal code and country			
(as applicable)			
	Postcode	Country	
	Registered number		
2.3 Company correspondence details			
(if different)			
Please give full address details, including postal code and country where applicable.			
	Postcode	Country	
2.4 Nature of company business			
2.5 Total number of employees to be covered			
2.6 Group Secretary details	Full name, including title		
Please give your details as the person nominated as Group Secretary on			
this policy	Position in company		
7 Croup Cogratory contest data:	Talanhana		
2.7 Group Secretary contact details  Please give contact details where we	Telephone		
could reach you. Please include country and area	Empil		
codes, where applicable.	Email		
	Fax (if applicable)		
2.8 Are you switching to an AXA - Global Healthcare group policy from an existing policy?	No ► Go to 4 Medical history st Yes ► Go to 3 About your curren		

# 2 About the company continued

Please remember to use **BLACK INK** and write in **BLOCK CAPITALS** throughout

2.9	Is the company recovering all, or any part of its premiums from its employees?	□ No □ Yes		
	If so, is the company recovering all or any part of the premiums relating to:	Employees No Yes  Family members of employees No Yes		
2.10	Will any of your employees be resident of/travelling to a sanctioned country? If so, please include which of the following apply: Afghanistan, Belarus, Cuba, Iran, Myanmar, North Korea, Russia, Syria, Ukraine or Venezuela.	□ No □ Yes		
2.11	Do you have any form of presence in a sanctioned country?	□ No □ Yes		
	If so, please include which apply: Afghanistan, Belarus, Cuba, Iran, Myanmar, North Korea, Russia, Syria, Ukraine or Venezuela.			
2.12	Is your senior management resident in any sanctioned country?	□ No □ Yes		
	If so, please include which apply: Afghanistan, Belarus, Cuba, Iran, Myanmar, North Korea, Russia, Syria, Ukraine or Venezuela.			
2.13	Is the group linked to any military/dual-use goods?	□ No □ ··		
	Dual-use goods are products, technologies, or materials that can be used for both peaceful and military purposes. This includes a wide range of products, such as chemicals, electronics, software, and machinery.	Yes		

# 3 About your current group policy

3.1	Name of current insurance company			
3.2	Dates of current group policy Your policy cannot be switched if it has already expired. If this is the case, please contact your intermediary or call our helpline for advice.	Original start date  D D M M Y Y Y Y  Expiry date  D D M M Y Y Y Y		
4	Medical history statements			
	<ul> <li>★ If you have selected Full Medical Underwriting style of underwriting ▶ Please go to 5 Payment options</li> <li>✓ If you have selected the Medical History Disregarded or Continued Medical Exclusion style of underwriting, please answer the statements below</li> </ul>			
	You must take reasonable care to provide accurate and complete answers to all questions.			
	If you do not take reasonable care and the information provided by you is inaccurate or incomplete then depending on the circumstances, we may take one or more of the following actions:			
	• Cancel your policy			
	Declare your policy void (treating your policy as if it had never existed)			
	• Impose different terms to your cover; or			
	• Refuse to deal with all or part of any claim or reduce the amount of any claim payments.			
	We may ask you to provide further information and/or documentation to ensure that the information you provided when taking out, making changes to or renewing your policy was accurate and complete.			
	Please do not assume that we will carry out any searches, check our records or contact any other person to check the answers to any of the questions on this application form, or any of the information provided in response to these questions. It remains your responsibility to complete the application form and check that the information within it is accurate and complete.			
	<b>Please note:</b> By treatment we mean surgical or medical services (including medication prescribed by a specialist) that are needed to diagnose, relieve or cure a disease, illness or injury.			
4.1	To the best of your knowledge, has any member to be included on this scheme been diagnosed with, or received any form of treatment/ consultation for cancer in the past	No ► Go to question 4.2  Yes Contact your intermediary or call us on +44 (0) 1892 508 800*		
	five years?			
4.2	To the best of your knowledge, does any member to be included on this policy have any medical condition that is likely to result in the need for an in-patient stay in hospital?	No ► Go to 5 Payment options Yes Contact your intermediary or call us on +44 (0) 1892 508 800*		

<sup>\*</sup>Lines are open Monday to Friday, 8am to 5pm (GMT).

## 5 Payment options

5.1	How	do you	want t	о рау
	your	premiu	ıms?	

i Tick one box only.

If you choose to pay annually, you will receive a 5% discount on your premium.

Direct Debits can only be accepted from £ Sterling bank accounts with a valid UK Sort Code.

By Direct Debit
Annually
Quarterly
Monthly
Now complete <b>DD Direct Debit Instruction</b> on the next page.
By Cheque
Annually
Quarterly
Now complete 6 <b>Declaration</b> .
By Bank Transfer
Annually
Quarterly
Now complete 6 <b>Declaration</b> .

# Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form (including the official use box if appropriate) and send to:	Service User Number:  4 5 0 2 8 7
AXA - Global Healthcare, International House, Forest Road, Tunbridge Wells, Kent TN2 5FE UK  Name(s) of account holder(s):	This is not part of the instruction to your Bank or Building Society.  Please complete this box if you are paying on behalf of the lead member.  Name and address of account holder:
Bank/Building Society account number:  Branch Sort Code:	Telephone no: Lead member's name:
Name and full postal address of your bank or building society  To The Manager:  Bank/Building Society	Instruction to your Bank or Building Society Please pay AXA Global Healthcare (UK) Ltd Direct Debits from the account detailed in this Instruction, subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with
	AXA Global Healthcare (EU) Ltd and, if so, details will be passed electronically to my Bank/Building Society  Signature(s):
Address:	signature(s).
Postcode:	×
Reference: (AXA membership no.)	Date:
Banks and building societies may not accept Dire	ct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

#### The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit
- AXA Global Healthcare (UK) Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request AXA Global Healthcare (UK) Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by AXA Global Healthcare (UK) Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when AXA Global Healthcare (UK) Limited asks you to.
- · You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

## 6 Company declaration

Please read the Data Protection Notice and following declarations carefully, and only submit the application form if you understand and accept them.

#### **Privacy Notice**

J By returning this form you indicate that you have authority to give consent on behalf of employees covered by your policy and, on your own and their behalf, you consent to the use of personal information as set out in the Privacy Notice opposite.

#### Your Employees' Personal Information

Your policy is underwritten by AXA PPP healthcare Limited and administered by AXA Global Healthcare (UK) Limited (jointly AXA). This is a summary of our respective Privacy Policies that you can find on our website: axaglobal healthcare. com/en/about-us/privacy-and-legal.

Please make sure that everyone covered by this policy reads this summary and the full data privacy policies on our website, axaglobalhealthcare.com/en/about-us/privacy-and-legal. If you would like a copy of the full Privacy Policies please call us on+44 (0) 1892 503 856 and we'll send you one.

We want to reassure you AXA never sells personal member information to third parties. We will only use your information in ways we are allowed to by law, which includes only collecting as much information as we need. We will obtain your consent to process information such as your medical information when it's necessary to do so.

We collect information about your employees and their family members who are covered by your plan from your employees and their family members, your healthcare providers, your employer (if you are on a company scheme), your insurance broker if you have one and third-party suppliers of information.

We process your employees' information mainly for managing your membership and claims, including investigating fraud.

We also have a legal obligation to do things such as report suspected crime to law enforcement agencies. We also do some processing because it helps us run our business, such as research, finding out more about you, statistical analysis for example to help us decide on premiums and marketing.

We may disclose your employees' information to other people or organizations. For example we'll do this to:

- Manage your claims, e.g. to deal with your doctors;
- Facilitate the provision of benefits or otherwise manage your policy; and
- Help us prevent and detect crime and medical malpractice by talking to other insurers and relevant agencies; and
- Allow other AXA companies to contact you if you have agreed.

In order to be able to manage your policy, we may transfer and access your employees' information from countries anywhere in the world including India and the USA where some administration is undertaken. Before doing so we will ensure that your data is protected and disclosed only to authorised individuals solely for servicing your policy or claim. Any internal transfer of your data will be undertaken only in accordance with the relevant data protection laws and regulations.

Where our using your employees' information relies on their consent they can withdraw their consent, but if they do we may not be able to process claims or manage your plan properly.

We will inform you if a data breach occurs and your employees' personal and medical information are disclosed to unauthorised parties. The notification will be provided within 72 hours of the confirmation of the incident. In some cases you have the right to ask us to stop processing your employees' information or tell us that you don't want to receive certain information from us, such as marketing communications. You can also ask us for a copy of information we hold about your employees and ask us to correct information that is wrong.

If you want to ask to exercise any of your rights just call us on +44 (0) 1892 503 856 or write to us.

#### **Declaration**

- a) Your policy will be insured by AXA PPP healthcare Limited and will be administered by AXA Global Healthcare (UK) Limited.
- b) The Company declares that:
  - to the best of it's knowledge and belief the statements on this application form and the information on the enrolment form is full, true and correct.
  - I the Group Secretary shall read the Group Insurance Contract when received and that the Company agrees to be bound by it unless it cancels the enrolment within 14 days of acceptance of its application.
  - The Company agrees that the acceptance of this application shall be on the basis of these statements.
- c) The Company understands that if there are changes in the information provided before the start date of this policy, the Company must inform us in writing immediately.
- d) The Company understands that as the legal holder of this insurance policy, all correspondence about this application, excluding claims correspondence, will be sent to the Group Secretary unless the Company writes to us to tell us otherwise. The Company also understands that policy documents, written communications and membership details will be issued in English unless the Company and us have specifically agreed, in writing, to communicate in a different language.
- The Company acknowledges that some countries require residents, whether expatriates or otherwise, to take out health cover through a local provider or to hold cover which meets certain compulsory requirements and that the cover provided by AXA PPP healthcare Limited may not meet these country specific requirements and therefore additional cover may be necessary. The Company further understands that in some situations there may be consequences in the form of tax penalties or otherwise where a resident does not hold the required local cover in addition to their international medical insurance policy. If the Company has any concerns about any additional cover requirements in the country where your employees normally live (as defined on Page 1), the Company understands that it will be their responsibility to check with the local authorities to determine whether there are any further healthcare requirements with which they are expected to comply.
- f) By returning this form the Group Secretary warrants that it has the authority to complete this application on behalf of the Company.

