

## HelperCare Insurance Policy

This Policy is a contract between We, Bolttech Insurance (Hong Kong) Company Limited (hereinafter also called "the Company") and You, the Insured.

The Proposal Form and Declaration which You signed is the basis of this contract.

We will insure You under those sections shown in the Schedule during any Period of Insurance for which We have accepted Your premium.

We will provide insurance in accordance with the terms, conditions and exclusions set out in this Policy. The Schedule and any subsequent endorsements including clauses and memoranda attached are forming part of this Policy. This Policy covers accidental loss, damage or legal liability, which may occur during any Period of Insurance.

The due observance and fulfilment of the terms, conditions and endorsements of this Policy in so far as they relate to anything to be done or complied with by You and the truth of the statements and answers in the said Proposal Form and Declaration shall be conditions precedent to any liability of the Company to make any payment under this Policy.

### Important Notice

1. Please examine this Policy carefully. If there are any errors or if it does not meet Your requirements, please contact the Company or Your Insurance Broker/Agent immediately.
2. Pursuant to the Cancellation Condition of this Policy, the Company will charge a minimum premium of HK\$500 if the Policy is terminated at the request of the Insured.

### 請注意

1. 請貴保戶詳細查閱此保單之內容，如有任何疑問，請從速與本公司或閣下之保險經紀 / 代理人聯絡。
2. 根據取消保險單條款，若投保人終止保單，本公司將收取不少於港幣五百元正保費。

## 1. Definitions

Certain words in the Policy have special meaning. These words have the same meaning wherever they are used in the Policy or Schedule.

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|--|---|
| <b>1.1 You/Your/The Insured</b>          | The person named as the Insured in the Schedule.  |
| <b>1.2 We/Us/The Insurer/The Company</b> | Bolttech Insurance (Hong Kong) Company Limited  |
| <b>1.3 Period of Insurance</b>           | The period specified in the Schedule and any subsequent period for which the Insured shall have paid the premium and the Company shall have accepted the renewal premium, as the case may be.   |
| <b>1.4 Renewal Date</b>                  | means the anniversary of the start date of the Policy.  |
| <b>1.5 Hong Kong</b>                     | Hong Kong Special Administrative Region   |
| <b>1.6 Domestic Helper</b>               | The helper named in the Schedule who is lawfully employed by the Insured and who is eligible for and covered by the insurance provided in this Policy.  |
| <b>1.7 Overseas Helper</b>               | A person employed under an Employment Contract as governed by the Immigration Ordinance (Chapter 115) by You as an overseas domestic helper in Your Home, provided that he/she is between 18 and 60 years of age, and not related to You (unless stated otherwise in the Schedule).   |
| <b>1.8 Local Helper</b>                  | A person employed under an Employment Contract (either written or verbal) as governed by the Employees' Compensation Ordinance by You as a local helper (not an Overseas Helper as defined in 1.6 above) in Your Home, provided that he/she is between 18 and 60 years of age, and not related to You (unless stated otherwise in the Schedule).  |
| <b>1.9 Legislation</b>                   | The Employees' Compensation Ordinance in force at the time of the Accident.   |
| <b>1.10 Home</b>                         | The Place of Employment specified in the Schedule.  |
| <b>1.11 Benefit</b>                      | The sum set out in the Schedule against the relevant Section.   |
| <b>1.12 Hospital</b>                     | Any institution lawfully operated for the care and treatment of injured persons with organised facilities for diagnosis and surgery, having 24 hours per day nursing service and medical supervision, but not including any institution used primarily as a nursing or convalescent home, a place of rest, a geriatric care facility, a mental institution, a rehabilitation or extended care facility, or a place for the care or treatment of alcoholics or drug addicts. |
| <b>1.13 Hospital Patient</b>             | A patient necessarily and continuously confined to a Hospital, under the care of a medical practitioner for more than 24 hours, confinement being certified as necessary by the attending medical practitioner.   |

<b>1.14 Medical Practitioner</b>	A person duly qualified and registered to practise western medicine in Hong Kong.
<b>1.15 Bonesetters' Fees</b>	Fees and charges necessarily and reasonably incurred for medical professional services of a Chinese Bonesetter carrying on business and having its service provided in Hong Kong.
<b>1.16 Injury</b>	Bodily injury resulting solely, directly and independently of all other causes from an Accident caused by external violent and visible means.
<b>1.17 Accident</b>	As referred to in the definition of Injury means a sudden unforeseen and fortuitous event.
<b>1.18 Total Disablement</b>	The inability of the Domestic Helper to engage in, or attend, any business or occupation.
<b>1.19 Permanent</b>	Having lasted for 12 consecutive months and, at the expiry of that period, being beyond hope of improvement.

## **2. Conditions (Which Apply To The Whole Policy)**

You must comply with the following Conditions to have the full protection of Your Policy. If You do not comply with them We may cancel the Policy or refuse to deal with Your claim.

### **2.1 Claim Prevention**

The Insured shall take all reasonable precautions to prevent accidents and disease and shall comply with all statutory obligations.

### **2.2 Fraud**

If any claim under this Policy shall be in any respect fraudulent or if any fraudulent means or devices shall be used to obtain the Benefits under this Policy, the Company shall have no liability in respect of such a claim.

### **2.3 Renewal**

The Company will send You a renewal notice with the renewal terms (the terms may be different from this Policy), subject to the Domestic Helper's age not exceeding 65, if the Company desires to renew this Policy at least 30 days before the relevant Renewal Date.

- i) When You have not opted to pay premiums by credit card or other automatic payment method, Your Policy will be renewed if the required premium is received by the Company in accordance with the renewal terms before the relevant Renewal Date.
- ii) When You have opted to pay premiums by credit card or other automatic payment method, We will continue to collect these in that way for any subsequent period of cover. Your Policy will be renewed automatically at each Renewal Date and the premium for the subsequent period of cover will be charged to the credit card or by the automatic payment method You originally chose. If You wish to cancel the auto-renewal option under the Policy, You must give written notice to the Company at least 14 days before the relevant Renewal Date.

If Your payment details or circumstances have changed since Your original application or Your last Renewal Date of this HelperCare insurance, You must notify Us of this when prompted to do so by Your renewal notice. Otherwise, if We are unable to collect the premium due from Your account within 30 days after the Renewal Date, Your Policy will be cancelled as from the Renewal Date at the Company's absolute discretion.

The Company reserves the right to change the terms and conditions of this Policy, including, but not limited to, the premiums payable and the exclusions of this Policy. The renewal of this Policy shall not constitute any waiver of the Company's rights under this clause and/or the renewed Policy.

## 2.4 Claims

If any accident, injury, loss or liability happens which may give rise to a claim, the Insured must

- give written notification to the Company as soon as reasonably possible
- send to the Company immediately any writ or summons and as soon as possible any letter, claim, or other documents
- notify the Company immediately of any impending prosecution, inquest or fatal inquiry
- ensure that proper medical and surgical advice is obtained and followed by the Domestic Helper as soon as possible after any accident, injury or illness
- at the Insured's expense, or at the expense of any person representing the Insured, provide the Company with certificates, information and other documents as the Company may reasonably require

the Insured must NOT

- admit or deny any claim made by someone else against the Insured or make any agreement with them

The Company has the right to negotiate, settle or defend any such claim in the Insured's name and on his/her behalf. The Company can also use legal right of recovery the Insured has.

The Company is entitled to request

- an examination by a medical referee appointed by the Company for a non-fatal injury
- a post mortem examination in the event of death

## 2.5 Proof of Loss

It is a condition precedent to any liability of the Company under this Policy that the Insured shall at his/her own expense furnish to the Company such certificate information and evidence as the Company may from time to time reasonably require in the form and of the nature described by the Company. The Company shall be allowed at its own expense upon reasonable notice to the Insured to have a medical examination of the Domestic Helper from time to time or in the case of death upon reasonable notice to the Domestic Helper's legal personal representative to have a post-mortem examination of the body. The death of the Domestic Helper shall be established by an official death certificate. Any claim arising from the death of the Domestic Helper shall be payable to the Domestic Helper's legal personal representative.

## 2.6 Cancellation

The Insured may at any time cancel this Policy by delivering to the Company a notice in writing and, provided no claim has arisen during the Period of Insurance, the Insured shall be entitled to a return of premium less the premium calculated at the Company's short period rates for the period the Policy has been in force subject to a minimum premium of HK\$500 to be retained by the Company.

Period of Insurance already cover		Refund Premium
Not exceeding	1 month	90% of Premium Paid
	2 months	80% of Premium Paid
	3 months	70% of Premium Paid
	4 months	60% of Premium Paid
	5 months	50% of Premium Paid
	6 months	40% of Premium Paid
	7 months	30% of Premium Paid
	8 months	20% of Premium Paid
	9 months	10% of Premium Paid
	Over 9 months	No refund

For 1-year policy



If the Insured cancels this Policy within the Period of Insurance, the above table will be applied. For 2-year policy

If the Insured cancels this Policy within the first year, the above table will be applied to the first year's premium, and the second year's premium will be refunded in the amount of HK\$612.

If the Insured cancels this Policy in the second year, the refund premium will be calculated as per the above table on the second year premium only. The Insured will not be entitled to a refund of any portion of the first year's premium in this circumstance.

The Company may at any time cancel this Policy by giving seven (7) days' writing notice to the Insured. This notice is to be posted by registered mail to the Insured at the address last notified to the Company. Proof of mailing shall be sufficient proof of notification.

After the Policy has been cancelled by the Company, the Company will refund to the Insured the proportionate part of any premium paid in respect of the unexpired period of the Policy.

## **2.7 Arbitration**

All differences arising out of this Policy shall be determined by arbitration in accordance with the prevailing Arbitration Ordinance. If the parties fail to agree upon the choice of arbitrators or umpires, then the choice shall be referred to the Chairman for the time being of the Hong Kong International Arbitration Centre. It is expressly stipulated that it shall be a condition precedent to any right of action or suit upon this Policy that an arbitration award shall be first obtained. If the Company shall disclaim liability to the Insured for any claim hereunder and such claim shall not within twelve calendar months from the date of such disclaimer have been referred to arbitration under the provisions herein contained then the claim shall for all purposes be deemed to have been abandoned and shall not thereafter be recoverable hereunder.

## **2.8 Jurisdiction Clause**

Any disputes arising in connection with this Policy shall be subject to the law of and the jurisdiction of the Courts of Hong Kong.

## **2.9 Avoidance of Certain Terms and Rights of Recovery**

If the Company is obliged by the Legislation to pay an amount for which the Company would not otherwise be liable under this Policy the Insured shall repay such amount to the Company.

## **2.10 Other Insurance**

If at the time any claim arises under this Policy there is any other insurance covering the same liability, the Company shall not be liable to pay or contribute more than its rateable proportion of any such claim and costs and expenses in connection therewith.

## **2.11 Notification of changes**

The Insured must notify The Company as soon as possible in writing of any change which may affect this insurance, including notice of changing of the Domestic Helper and notice of any disease or physical or mental defect or infirmity affecting the Domestic Helper.

## **2.12 Contracts (Rights of Third Parties) Ordinance**

Any person or entity who is not a party to this Policy shall have no rights under the Contracts (Rights of Third Parties) Ordinance (Cap 623 of the Laws of Hong Kong) to enforce any terms of this Policy.

## **3. General Exclusions**

### **3.1 War and Terrorism Exclusion Endorsement (apply to Section 2 – 6 only)**

Notwithstanding any provision to the contrary within this policy or any endorsement thereto it is agreed that this policy excludes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss;

- (1) war, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power: or
- (2) any act of terrorism.

For the purpose of this endorsement an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear.

This endorsement also excludes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to (1) and/or (2) above. If the Company alleges that by reason of this exclusion, any loss, damage, cost or expense is not covered by this policy the burden of proving the contrary shall be upon the Insured. In the event any portion of this endorsement is found to be invalid or unenforceable, the remainder shall remain in full force and effect.

### **3.2 Terrorism Exclusion for Contamination & Explosives (apply to Section 2 – 6 only)**

It is agreed that, regardless of any contributory causes, this policy does not cover any loss, damage, cost or expense directly or indirectly arising out of

- a) biological or chemical contamination
- b) missiles, bombs, grenades, explosives

due to any act of terrorism.

For the purpose of this endorsement an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological, or ethnic purposes or reasons including the intention to influence any government and/or to put the public, or any section of the public, in fear.

For the purpose of a)"contamination" means the contamination, poisoning, or prevention and/or limitation of the use of objects due to the effects of chemical and/or biological substances.

If the Company alleges that by reason of this exclusion, any loss, damage, cost or expense is not covered by this insurance the burden of proving the contrary shall be upon the Insured.

### **3.3 Radioactive Exclusion Clause (apply to Section 2 – 6 only)**

This Policy does not cover loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with nuclear energy or radioactivity of any kind including but not limited to any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss:

- (a) ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel
- (b) the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof
- (c) any weapon or other device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter.

### **3.4 Sanction Exclusion**

Notwithstanding anything to the contrary in the Policy the following shall apply:

If, by virtue of any law or regulation which is applicable to the Company at the inception of this Policy or becomes applicable at any time thereafter, providing coverage to the Insured is or would be unlawful because it breaches any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom, United States of America or The People's Republic of China/Hong Kong SAR, that the Company shall provide no coverage or

benefit or have no liability whatsoever to the Insured, to the extent that it would be in breach of such law or regulation.

### 3.5 COVID-19/Pandemic Exclusion (apply to Section 2 – 6 only)

Notwithstanding any provision to the contrary, this insurance excludes any loss, damage, liability, expense, fines, penalties or any other amount directly or indirectly caused by, in connection with, or in any way involving or arising out of any of the following – including any fear or threat thereof, whether actual or perceived :

- Coronavirus (COVID-19) including any mutation or variation thereof; or
- Pandemic or epidemic, as declared as such by the World Health Organization or any governmental authority.

## 4. The Schedule Of Benefits

### 4.1 Section 1 – Employer's Liability

#### 4.1.1 We will cover

Any amount that You become legally liable to pay under the Legislation as damages for injury (including death or disease) to Your Domestic Helper arising out of, and in the course of, his/her employment by You.

We will not pay more than the total amount shown in Limit of Liability Endorsement in this section for liability to Domestic Helpers, for any one event.

We will also, within the limit of liability, pay legal costs and expenses recoverable by any claimant and all costs and expenses agreed by Us in writing.

#### Limit of Liability Endorsement

Policy Limit of Liability: HK\$100 million in any one event inclusive of all costs and expenses in pursuant to subsection 40(1) of the Employees' Compensation Ordinance

1. In respect of any one claim or a series of claims resulting from or arising out of one event, the Insurer's indemnity to the Insured under this Policy, including costs and expenses incurred with the Insurer's written consent, and irrespective of the number of persons or Insureds claiming to be indemnified under this Policy, shall not in the aggregate exceed the amount specified above as the policy's limit of liability.

The term "any one event" has the meaning assigned to it by the Legislation.

2. At any time after the happening of any event giving rise to a claim or a series of claims under this Policy, the Insurer may pay to the Insured the Policy Limit of Liability (after deduction of any sums already paid) or any lesser amount for which such claims can be settled and relinquish the conduct of the defence settlement or proceedings to the Insured and the Insurer shall not be responsible for any damage alleged to have been caused to the Insured in consequence of any alleged action or omission of the Insurer in connection with such defence settlement or proceedings or of the Insurer relinquishing such conduct nor shall the Insurer be liable for any costs or expenses whatsoever incurred by the Insured or by any claimant or other person after the Insurer shall have relinquished such conduct.
3. Notwithstanding Condition (2.11) of this Policy, if at the time of any claim under this Policy there is any other insurance indemnifying any person or Insured or Insureds who are entitled to be indemnified under this Policy. This Policy is not to be called upon in contribution and, subject to the Policy Limit of Liability,
4. Where this "Limit of Liability Endorsement" is at variance with or inconsistent with anything contained in this Policy, this "Limit of Liability Endorsement" shall prevail and take precedent.
5. Terrorism Endorsement

Notwithstanding any provision to the contrary in this Policy or any endorsement thereto it is hereby agreed that in respect of any bodily injury or death by accident or disease ("the Loss") directly or indirectly caused by, resulting from or in connection with any act of terrorism or

any action taken in controlling, preventing, suppressing or in any way relating to any act of terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the Loss:

- (a) the Policy Limit of Indemnity shall be such amount which the Company actually receives from the Government of the Hong Kong Special Administrative Region of the People's Republic of China ("the Government") pursuant to an Agreement for Provision of Facility dated 11th January 2002 between the Government and the Company under which the Government agreed to make available to the Company and other direct insurance companies authorized to underwrite Employees' Compensation Insurance business in Hong Kong a facility to enable them to meet claims under Employees' Compensation Insurance policies in respect of death and injury arising out of an event of terrorism ("the Facility Agreement");
- (b) the Company will only be required to make payment after it has received from the Government (i) an approval letter confirming that the Company should settle the claim and (ii) payment under the Facility Agreement; and
- (c) for the avoidance of doubt, the Company shall have no obligation to make payment if for whatever reason it does not receive payment from the Government under the Facility Agreement, whether or not due to the Government's contention that the Loss does not fall within the scope of the Facility Agreement or the Company's breach of the Facility Agreement.

For the purpose of the above an act of terrorism means the use of force or violence or other means or the threat thereof, of any person or persons, whether acting alone or on behalf of or in connection with any organization or government, for political, religious, or ideological purposes with an intention to influence any government and/or to put the public, or any section of the public, in fear.

If the Company alleges that the Loss falls within the scope of this Endorsement, the burden of proving the contrary shall be upon the Insured.

In the event any part of this endorsement is found to be invalid or unenforceable, the remainder shall remain in full force and effect.

Words and phrases in this Endorsement shall have the same meaning as in the Policy.

#### 4.1.2 We will not cover

- (a) Liability accepted under an agreement unless the liability would have existed anyway.
- (b) Any sum which You would have been entitled to recover from any party but for an agreement between You and such party.
- (c) Any late payment surcharge for which You may become liable under the Employees' Compensation Ordinance.
- (d) Liability arising directly or indirectly from any judgment which is not at first delivered by, or obtain from, a Court of competent jurisdiction in Hong Kong.
- (e) Liability arising directly or indirectly from a judgment or order obtained in Hong Kong for the enforcement of a judgment obtained elsewhere.
- (f) Liability arising directly or indirectly from Pneumoconiosis or Mesothelioma or Noise-Induced Deafness.
- (g) Any actual or alleged liability whatsoever for any claim or claims in respect of loss or losses directly or indirectly arising out of, resulting from or in consequence of asbestos in whatever form or quantity.
- (h) Any person who is not an employee of the Insured within the meaning of the Legislation.
- (i) Liability for any claim or claims directly or indirectly arising out of, resulting from or in consequence of war, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power
- (j) Any liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from:
  - i) nuclear weapons material;
  - ii) ionising radiation or contamination by radioactivity from any nuclear fuel or from

any nuclear waste from the combustion of nuclear fuel and for the purposes of this Exception combustion shall include any self-sustaining process of nuclear fission.

## **4.2 Section 2 – Hospital & Surgical Clinical And Other Expenses**

### **4.2.1 Hospitalisation & Surgical Expenses**

#### **We will cover**

Necessary medical treatment expenses from a Hospital for surgery or treatment of sickness, or injury resulting from an Accident, including all daily room and board expenses incurred by Your Domestic Helper while he/she is a Hospital Patient, up to a maximum of HK\$350 per day.

All surgical and all other miscellaneous expenses incurred by Your Domestic Helper for procedures involving surgery performed in the Hospital and for which surgery Benefits are payable under hospital treatment expenses, up to a maximum of HK\$15,000 per operation.

We will not pay more than HK\$30,000 for Hospitalisation and Surgical Expenses, during any one year..

### **4.2.2 Out-Patient (Clinical) Expenses**

#### **We will cover**

Necessary medical treatment expenses from a clinic for sickness or injury resulting from an Accident including consultation, prescribed medicine, laboratory and x-ray charges, incurred by Your Domestic Helper where treatment is carried out by a legally qualified and registered medical practitioner, up to a maximum of HK\$200 per visit per day. Also this section covers Bonesetters' Fees up to HK\$100 per visit per day with a maximum of HK\$500 during any one year.

We will not pay more than HK\$4,000 for Out-Patient Expenses, during any one year.

### **4.2.3 We will not cover**

- (a) Death, injury, illness, charges, costs or liability caused directly or indirectly by Human Immunodeficiency Virus (HIV) and/or any HIV related illness including Acquired Immune Deficiency Syndrome (AIDS) and/or any mutant derivatives or variations however caused.
- (b) Sexually transmitted disease, infertility treatment, pregnancy, miscarriage, childbirth or complications arising from any of them.
- (c) Suicide or attempted suicide, intentional self-injury, willful exposure to danger (other than in an attempt to save human life), or the committing of any criminal act.
- (d) Mental or nervous disorders, alcoholism, or drug addiction.
- (e) Cosmetic surgery unless due to Injury.
- (f) Pre-existing ailments or conditions (applicable to Section 4.2.1 of this Section only).
- (g) Routine physical examinations, health check-ups or tests not incidental to treatment.
- (h) Dental care or surgery unless due to Injury.
- (i) Injury or illness caused or sustained outside Hong Kong.
- (j) Any expenses incurred outside Hong Kong.
- (k) Local Helper.

## **4.3 Section 3 – Dental Expenses**

### **4.3.1 We will cover**

75% of emergency dental expenses incurred by Your Domestic Helper where such dental work is carried out by a legally qualified and registered dentist, up to HK\$2,000, during any one year.



#### 4.3.2 We will not cover

- (a) Routine examination.
- (b) Scaling, polishing or cleaning.
- (c) Crowning, bridges, braces and dentures.
- (d) Dental prosthetics involving precious alloy restorations.
- (e) Any expenses incurred outside Hong Kong.
- (f) Local Helper

### 4.4 Section 4 – Personal Accident

#### 4.4.1 We Will Cover

Up to HK\$120,000 in the event that Your Domestic Helper sustains Injury, during rest days, resulting directly and independently from an Accident within one year in death loss or disablement.

The Benefits payable are as per the scale on percentage applied to HK\$120,000 shown as below:

- Accidental Death .....100%
- Permanent Total Disablement .....100%
- Loss by severance of one or more limbs.....100%
- Total and irrecoverable loss of all sight in one or both eyes.....100%

We will not pay more than HK\$120,000 for Personal Accident, during any one year.

Payment will be made to Your Domestic Helper or his/her legal personal representative.

Special Conditions

You must notify Us in writing as soon as reasonable possible and always within three months of any Accident likely to give rise to a claim.

We are entitled to request

- (a) an examination by a medical referee appointed by Us for a non-fatal Injury.
- (b) a post-mortem examination in the event of death.

#### 4.4.2 We will not cover

- (a) Death, injury, charges, costs, or expenses caused
  - by suicide or attempted suicide, intentional self-injury, willful exposure to danger (other than in an attempt to save human life), or the committing of any criminal act;
  - by pre-existing physical or mental defect, illness, or infirmity;
  - by the effect or influence of alcohol or drugs, unless the drug is taken in accordance with an authorised medical prescription;
  - directly or indirectly by Human Immunodeficiency Virus (HIV) and/or any HIV related illness including Acquired Immune Deficiency Syndrome (AIDS) and/or any mutant derivatives or variations however caused;
  - by sexually transmitted disease, infertility treatment, pregnancy, miscarriage, childbirth or complications arising from any of them.
- (b) Death, injury, charges, costs, or expenses arising from
  - air travel except as a passenger in a fully licensed, scheduled, passenger carrying aircraft;
  - regular or temporary, military or police duties.
- (c) Death, injury, charges, costs, or expenses caused by Your Domestic Helper taking part in
  - mountaineering or rock climbing using ropes or guides
  - underwater activities necessitating the use of underwater breathing apparatus
  - parachuting
  - pot-holing
  - racing (other than on foot or while swimming)
  - bungee jumping

- professional sports
  - winter sports
  - motor cycling
- (d) Death or injury outside Hong Kong.
- (e) Death or injury arising out of and in the course of employment activities.
- (f) Local Helper.

## 4.5 Section 5 – Repatriation Expenses

### 4.5.1 We will cover

Your contractual liability to repatriate Your Domestic Helper to his/her home country before expiry of the domestic helper's contract in the following circumstances

- (a) Death – the actual cost of returning the remains.
- (b) Inability to complete the contract due to medical unfitness as certified by a registered medical practitioner. We will pay for the economy class airfare from Hong Kong to the Domestic Helper's home country.

We will not pay more than HK\$25,000 for Repatriation Expenses, during any one year.

### 4.5.2 We will not cover

- (a) Death, injury, illness, charges, costs or liability caused directly or indirectly by Human Immunodeficiency Virus (HIV) and/or any HIV related illness including Acquired Immune Deficiency Syndrome (AIDS) and/or any mutant derivatives or variations however caused.
- (b) Sexually transmitted disease, infertility treatment, pregnancy, miscarriage, childbirth or complications arising from any of them.
- (c) Suicide or attempted suicide, intentional self-injury, willful exposure to danger (other than in an attempt to save human life), or the committing of any criminal act.
- (d) Mental or nervous disorder, alcoholism, or drug addiction.
- (e) Pre-existing ailments or conditions.
- (f) Injury or illness caused or sustained outside Hong Kong.
- (g) Local Helper.

## 4.6 Section 6 – Additional Benefits

### 4.6.1 Re-Hiring Expenses

#### We will cover

Necessary expenses incurred in hiring a replacement domestic helper, including air ticket, agency fees and processing fees, in the event that Your Domestic Helper is repatriated or his/her mortal remains are returned to his/her home country and a valid claim is payable under Section 5 of this Policy.

We will not pay more than HK\$10,000 for Re-Hiring Expenses, during any one year.

#### We will not cover

- (a) Local Helper.
- (b) Events not covered under Section 5 of this Policy.

### 4.6.2 Hospital Cash Subsidy

#### We will cover

Loss of service expenses if Your Domestic Helper is hospitalized as an in-patient for treatment or surgery and a valid claim is payable under 4.2.1 of Section 2 of this Policy. An amount of HK\$200



per day will be payable commencing from the third day of such confinement up to HK\$6,000 for Hospital Cash Subsidy during any one year.

**We will not cover**

- (a) Local Helper.
- (b) Events not covered under Section 2 of this Policy.

**4.6.3 Loan Protection**

**We will cover**

The amount of any financial loan You make to Your Domestic Helper which cannot be repaid if Your Domestic Helper is repatriated or his/her mortal remains are returned to his/her home country and a valid claim is payable under Section 5 of this Policy, provided that satisfactory documented evidence of the loan is provided.

We will not pay more than HK\$10,000 for Loan Protection, during any one year.

**We will not cover**

- (a) Local Helper.
- (b) Events not covered under Section 5 of this Policy.

**4.6.4 Fidelity Protection**

**We will cover**

Your actual financial loss directly resulting from the act of fraud or dishonesty committed by Your Domestic Helper provided that

- (a) The act of fraud or dishonesty must be committed during the Period of Insurance;
- (b) The act of fraud or dishonesty must be discovered during the Period of Insurance or within 30 days after the Policy Expiry or within 30 days after death, dismissal or expiry of employment contract of Your Domestic Helper, whichever is the sooner;
- (c) Moneys due by You to Your Domestic Helper shall be deducted from any amount otherwise payable under this Section 4.6.4;
- (d) Discovery of any act of fraud or dishonesty must be reported to the Police within 24 hours of the discovery.

We will not pay more than HK\$5,000 for Fidelity Protection, during any one year.

**We will not cover**

- (a) Local Helper

## Personal Information Collection Statement ("PICS") 收集個人資料聲明

Please scan the following QR code for review of Bolttech Insurance (Hong Kong) Company Limited's (the "Company") PICS. You can also request a copy of the PICS by calling the Company's Customer Service Hotline at 2603 9435.

請掃描以下二維碼查看保特保險(香港)有限公司(「本公司」)的收集個人資料聲明。您亦可致電本公司的客戶服務熱線 2603 9435 索取收集個人資料聲明副本。



English



中文